

Are you a lupus patient or employer of a lupus patient who is Deaf, deafened or hard of hearing?

Do you struggle with communication in the workplace? Are you aware that there are strategies and accommodations that can be put in place to reduce barriers and improve your ability to communicate in the workplace, at home, school or other places.

For example, real-time captioning, assistive devices (infrared FM systems, phone volume enhancers, etc.) or ASL interpreting, can help you to understand more of what's being said in meetings, telephone conversations and online conferences.

If you are experiencing problems hearing, contact your doctor for a referral to an Audiologist for a hearing test. This will tell you if you have any hearing loss and what kind it might be, such as nerve damage or inner ear blockage. The audiologist will also recommend any devices like hearing aids or communication technology that can augment your hearing.

If you are working, an assessment of your work environment can help identify the barriers to clear communication, and recommend potential job accommodations and strategies to break down those barriers.

There is training available for employers on how to: conduct accessible meetings, enhance service to employees, and create an inclusive work environment.

If you would like more information, contact Stephanie Ozorio at solutions@accessinclusion.ca